

Objective:

To establish guidelines, protocol and policy around the use of Treaty UTD Club administration 'WhatsApp' groups

The guidelines for Treaty UTD Club are:

- 1. Team 'WhatsApp' groups are set up by the club administrator/team manager and the club administrator/team manager may appoint group administrators to assist.
- 2. The group should not be used to post private or confidential messages or express personal opinions or gossip. Any opinions expressed are the opinions of individual members and may not be representative of the whole group. Treaty UTD and individual group administrators are not responsible for any comments posted by individual members of the group.

Inappropriate posts include - posting promotions, using inappropriate language, posting inappropriate photographs/video, personal attacks or insulting messages, bullying of any member, voicing grievances with the mentors/club, match officials or

with individual members of the group. For individual concerns, please raise these directly with the parent concerned, coach or, where necessary, the club secretary. Group members must consider GDPR and child protection guidelines when posting photographs/video on their groups.

- 3. Children under the age of 18 years ("minor") are not permitted in Treaty UTD WhatsApp groups.
- 4. WhatsApp groups are intended as a convenient way to distribute important Club/Team information to parents quickly and efficiently and for parents to communicate easily with each

other regarding team and Treaty UTD Club related matters, e.g. training/match times, lifts to matches, meeting times etc.

- 5. It is not necessary to respond to every post unless it is requested e.g. numbers for games, request for volunteers etc.
- 6. If your message is not relevant to the majority of group members, please consider if it is more appropriate to reply by way of a personal message. In the event of too many messages being posted that are only relevant to a minority of group members the group administrator may request the conversation be continued outside the group. Please refrain from using the team group for personal chat/banter. Repeat offenders may be removed from groups without notification.
- 7. Please respect the time you post. Early in the morning, late at night posts are discouraged wherever possible, 9am to 10pm are acceptable communication times. Repeat offenders may be removed from groups without notification.
- 8. Do not use the group to discuss non-Club/Team related matters.
- 9. The group administrator, has the right to restrict admission, remove or ban anyone from the group without notification.
- 10. By accepting a request to join Club/Team 'WhatsApp' groups, participants agree to these group guidelines. Please note, by accepting the request to join, you are sharing your phone number with other parents within the group. Once you join, you always have the option to leave the group.
- 11. Disregard of the Treaty UTD club Social Media policy and WhatsApp guidelines may result in disciplinary action per the Treaty UTD policy.