

# **Alliance Wavebreakers Learn to Swim Programme 2018/19**

**Welcome to Alliance ASC “Wavebreakers” Learn to Swim Scheme. We provide safe, high quality swimming lessons designed to develop good basic technique in each swimmer. Each group is led by a qualified teacher, supported by “water assistants” who are in the pool during the lesson to ensure the safety and encourage the progression of the swimmers. The lessons broadly follow the Swim Ireland “learn to swim” levels.**

## **Terms and Conditions**

- Registration & payment for classes must be made in advance through “My Club Finances”. For Term 1 payment should be made by 5<sup>th</sup> October 2018. For later terms, places must be paid for in advance. My Club Finances will prompt payment in advance of the commencement of each new term.
- If you do not wish to return after a term of lessons, please email us 2 weeks in advance of the end of term so the place can be offered to other families.
- Cancellations after the term start date will not be refunded.
- Missed classes cannot be refunded, re-arranged or carried over to the next term.
- In the event of exceptional circumstances, e.g. a broken limb, surgery or other medical reason, that preclude attendance, a refund may be granted on the provision of sufficient evidence. Refunds are entirely at the discretion of Alliance ASC.
- Pool closures that make it necessary to cancel lessons do occur occasionally. In such circumstances, you will be contacted in advance by text and email. Please ensure that contact details are kept up to date. If this occurs, you will be credited for the missed lessons in the following term.
- Parents/Guardians must inform Alliance ASC of any condition (medical or otherwise) that could affect their child’s capabilities in the pool. All information received is treated in confidence and with sensitivity.
- Under no circumstances should a child attend if they are unwell. In accordance with NHS advice, children must not swim if they have had a diarrhoeal illness in the previous 14 days. There are no refunds for lessons missed due to minor illness.
- Please arrive approximately 10 minutes in advance of your lesson time to ensure your child is ready for the start of the lesson.
- Children will be escorted from the changing rooms by a water assistant. Parents should then go to the viewing gallery at the end of the pool. Access to the viewing gallery is through the rear entrance of the pool building. This is required by the BRA in order to prevent the poolside getting dirty with outside shoes. Parents must then use the same route to collect their children at the end of their session.
- Swimmers should make use of the toilet facilities before their lesson.
- Swimmers should only enter the pool once their teacher has instructed them to do so.
- During lessons, parents/guardians must not interrupt or communicate with the teacher, distract the swimmer, or approach the poolside unless it is an emergency, as you may endanger the safety of others in the pool.
- Please ensure long hair is tied back. Swim caps must be worn.

- In the event of an emergency, the supervisor will follow the Emergency Plan.
- Due to safeguarding regulations, photography (including with camera phones) and video filming is not permitted.
- Alliance ASC take privacy seriously and adhere to GDPR guidelines. Data will not be sent to any third party.