

19. Parent/Guardian/Supporter Policies

Parents/guardians play an important role in promoting children's happiness and success in football and sport in general. Parental/guardian expectations and behaviour have a significant bearing on children's attitude and behaviour while participating in football.

Parents/guardians need to be aware of why children want to play football. Children want to learn new skills, make new friends, be part of a group, to win and be successful, experience challenges, excitement and action.

While winning is important, it must be remembered that winning at all costs does not meet the needs of players. Results are not necessarily a good indicator of coaching effectiveness or ability, the improvement level of players and their level of enjoyment is.

19.1 Code of Behaviour for Parents/Guardians

Parents/guardians should:

- ☐ Give the coach assistance with pitch preparation in advance and following matches when asked and show appreciation for a job well done.
- ☐ Support the coach and referee decisions.
- ☐ Refrain from contacting the coach unless it is necessary, respect they have a private life.
- ☐ Inform the coach about any illness, injury, holidays, etc as soon as possible to avoid matches being called off due to lack of players.
- ☐ Make every effort to attend training and games.
- ☐ Communicate any concerns you may have to the coach.
- ☐ Make sure the child has appropriate equipment/clothing/refreshments.
- ☐ Encourage fair play at home and do not instil a "win at all costs" attitude in children.
- ☐ Be positive or be quiet, negative comments are counter-productive.
- ☐ Conduct themselves in such a way which promotes the definition of fair play.
- ☐ Encourage the players at all times.
- ☐ Be respectful of opposition players, coaches and supporters.
- ☐ Do not smoke or vape at training or matches

Parents / Guardians should never:

- ☐ Provide coaching assistance to a manager/coach unless they are fully vetted and trained and have been in front of the Club's committee for approval.

- ☐ Never be in a dressing room with players unaccompanied or otherwise. Should a player/team need to be brought to a dressing room and they are of the opposite gender to the manager/coach, the manager/coach should request that a parent/guardian of that gender accompany them for team talks and stay when the manager/coach leaves if the team is required to change.
- ☐ Insult players or club personnel.
- ☐ Argue with, or shout abuse at officials and they should actively discourage children or young players from doing likewise.
- ☐ Suggest or encourage cheating, aggressive or "dirty" play.
- ☐ Placing undue or inappropriate criticism on a player, causing the player unnecessary or unhealthy levels of stress.
- ☐ Behave with physical or verbal aggression towards another person (actually use force or threaten the use of force).
- ☐ Engage in any "harassment" type of behaviour.

20. Communication Policy

Team Whatsapp's are for the express purpose of communicating match and training details. If you have queries or complaints, please contact the to set a time to discuss the matter. The child welfare team must be added as an administrator to all KDFC team Whatsapps.

20.1 Photography policy and use of devices in private zones

KDFC uses players' images and names on the website and team social media pages for promotional purposes. Where a player or their parent/guardian wish to have any images removed, the images will be removed within seven days of them notifying a football committee member. We ask that all our members operate a similar policy.

Parents/guardian's using the toilet facilities or assisting their child in the changing facilities must keep their device in their bag or pocket.

21. Complaints & Disciplinary policy

21.1 Complaints

First raise your complaint with the team's coach and if you are not satisfied with their response please bring the complaints to the club executive committee without delay. Any concerns about child safety should be brought to the Club's child welfare team at kdfc.childwelfare@gmail.com

21.2 Disciplinary

Repeated failure of the above behaviour policy, as brought to the attention of the committee by either the coach or other parents, can result in a parent/guardian or supporter being suspended or banned from attending games or Club membership being revoked. Players connected with a banned parent/guardian/supporter may nominate the other parent or guardian to be the main point of contact with the Club.

21.3 Supporting player disciplinary procedure

After coaches discuss disciplinary issues with the parent/guardian and there is no improvement, players may be asked to leave training sessions or matches immediately. Parents/guardians will be informed of this prior to the training session or match and will be aware of an ongoing issue. Parents/guardians must make themselves available to ensure the player can leave safely

Where requested any parent/guardian must make themselves available to attend the full training session from the sideline.

22. Youth Player Policies

22.1 Code of Behaviour

Youth Players should:

- ☐ Be on time and communicate to their coaches as early as possible if they cannot attend or will be late.
- ☐ Be properly equipped (shin guards, water, correct footwear etc)
- ☐ Be respectful to teammates, coaches, Club officials, referees and opposition. While wearing the KDFC kit/logo must not behave in a way that reflects badly on the Club.
- ☐ Acknowledge/Greet their coach upon joining or leaving training or matches. Players under 12 must stay with their coach until they are collected by a parent or guardian.

Bullying, Violence, abusive language will not be tolerated towards or from teammates, opponents, coaches, managers, parents or supporters and can result in suspension or expulsion from the Club.

Where a player has broken with the code of behaviour expected from them it will be first raised with them by their coach. If this behaviour continues or it

may affect other players, the player in question may be suspended from training or matches with immediate effect. Where this is necessary the player's parents/guardians will be contacted.

Where bullying, violence or abusive language towards or from teammates, opponents, coaches, managers, parents/guardians or supporters result in suspension or expulsion from the club, fees shall not be refunded.

22.2 Mobile Phone Policy

Phones are to be silenced during training. Phone cameras or any other cameras are not to be used in team changing areas or toilets. Please keep them in your bag until you are back outside a changing area.

22.3 Communication Policy

Team Whatsapp's are for the express purpose of communicating match and training details. The club operates a zero-tolerance policy in regard to online bullying. Please be respectful of each other and of your volunteer coaches.